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#### 1. Who we are

We are a branch of the Khalifa family from Damascus, which has taken the art of manufacturing the lute (oud) musical instrument a profession and craft since 1984 in Syria and the Ara world. While this profession is in our veins throughout the generations and from grandparents to children, we are the third generation of the Khalifa family, which took the name of Zeryab a trademark for our work, Mohammed Ali Khalifamanufactures the Damascene Lute as well as some stringed instruments.

### 2.Our goals

We at Zeryab Co. aim to provide integrated services in the field of musical instrument industry and to provide the best product accessible to all consumers. we manufacture the Lute instrument within research and principles according to international standards, our standards aim to progress and improve the musical instruments industry to its best.

We use the best local and imported materials in our product industry. In addition, we perform a precise process of wood processing to achieve the best quality. We always strive to continuously study and develop the performance of our instruments. Our experience and our endless expectations are our hope to provide the best product that's accessible to everyone.



We solved the issue where strings rise above the Ouds body by adding a key to control the height of its neck.

This allows the player one way or the other to control the nature of the instruments sound, and adjust strings height to what's convenient to him.

In addition to that, with this added function we kept this instrument from changes that could affect the wooden body in general and especially on the lute's neck depending on the atmospheric conditions.

This feature will be explained in detail in its own section in this manual.

### 4. Getting started

#### 4,1. About this product

 You can identify each part of this product by tracking the figures shown on the following image:

- 1-Face
- 2- Pegs 3- Apertures
- 4- Pick guard
- 5- Neck
- 6- Strings
- 7- Bridge
- 8- Body





## 4,2.How to adjust tune

You can adjust the tune by tightening the pegs and adjusting each key according to the note of each string as is appropriate for the lute as follows:

- 1. Fa note major F (Double string)
- 2. La note A (Double string)
- 3. Re note D (Double string)
- Sol note G (Double string) Do note C (Double string)
- 6. Fa note F minor (Double string) Tightening each key clockwise

reduces the corresponding note. on the other hand, tightening it counter-clockwise will raise the corresponding note.



4.3. Adjusting string height You can use the following figures (1-3-4) and (2-3-4) to control strings height above the lutes neck. Counterclockwise - loosen the neck Clockwise: Tighten the neck





#### 4,4. Safety information

To protect the lute (oud) from damage or wear and tear, please follow these guidelines:

- 4,4,1) Please place the instrument on a flat, stable, unshakable surface to avoid the instrument falling and being broken.
- 4,4,2) Do not store the instrument or carry it in a container that has liquids, oils, or any chemicals.
- 4,4,3) Avoid placing the machine in dusty, moist, or chemical/petrochemical residues.
- 4,4,4) Extreme heat or extreme cold damage and wears out the instrument, the best storage temperature is between 20 to 45
- 4,4,5) Keep the instrument away from heat, fire, heaters, ovens, stoves, water heaters, and home central heating devices.
- 4,4,6) Avoid exposing the instrument to direct sunlight or leaving it inside a car in hot / sunny weather.
- 4,4,7) Avoid using the instrument in moist/damp places (moisture and water vapor affect the instruments performance and quality).
- 4,4,8) Avoid scratching / modifying the instrument under any circumstances.
- 4,4,9) Some instruments have specifications geared towards specific countries as in shape, dimensions, and additional parts which is not a defect in specifications.





#### 5.Brand validation

 You can validate our trademark "Zeryab" by checking our logo inside the sound hole as shown in "figure (1-5)"



Figure (5-1)

 You can validate our trademark "Zeryab" by checking the ribs on the side "figure (2-5)"



Figure (5-2)

### 6. Customer support

If you have any problems or questions regarding using this product, don't hesitate to contact us.

You can e-mail us at :

Zeryab.oud@gmail.com Or contact us through our website :

www.zeryaboud.com

Or through social media platforms:

www.facebook.com/zeryaboudstore www.instagram.com/zeryaboud www.twitter.com/zeryabout

# 7. Our agents

Inside the Syrian Arab Republic

 Damascus : Firas Al-Salka
 00963 933 665 252

 Aleppo : Haitham Jabkji
 00963 944 772 220

 Homs : Aadel Yousef
 00963 933 351 636

 Lattakia : Haitham Jabkji
 00963 944 772 220

 Tartous : Kinan Ibrahim
 00963 988 239 186

 Hama : Haitham Jabkji
 00963 993 509 540

Hama : Haitham Jabkji 00963 933 509 540 Al-Swidaa : Talal Al-Afif 00963 988 817 207





In the Arab world:

U.A.E (Dubai): Waseem Khalifa

K.S.A : Taleb Salha

Jordan : Firas Zafri Oatar : Alaa Jihad

Palestine: Mohammad Abu Aisha

Lebanon : Talal Afif Iraq: Aadel Al-Rawi

Sultanate of Oman ·

00971 55 735 9111

00966 537 788 037 00962 797 046 202

0097477249636

00972 599 075 710 0096 171 365 297 009647 832 037 474

0096 897 333 191

Around the world .

France: Evad Haimor USA · Omar Alhomsi Germany: Zaher Khalifa

Austria · Ahmad Khalifa Iran · Mohsen Shahhazi

0033 770 902 090 019 013 517 427 00491751507065 00436 766 201 962 00989 127 928 517

We will always try to answer any query within 12 hours, but keep in mind the differences in time zones, so please be patient !

